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## FileMaker 9.0 Secure Socket Layer (SSL) Networking Certificate Updater

### Software description

This software replaces the Secure Socket Layer (SSL) networking certificate file for FileMaker Pro 9 or FileMaker Pro 9 Advanced.

### Who should install this software?

Install this software if you are using any of the configurations listed below. Please verify that you are using the appropriate updater for your product.

Platform	Product	Version	Use this Updater	Languages
Windows	FileMaker Pro 9	9.0v1, 9.0v2 or 9.0v3	FileMaker Pro 9.0 SSL Updater (fmp9_SSL_Update.msp)	English French Italian German Swedish Dutch Spanish Japanese Simplified Chinese Traditional Chinese
	FileMaker Pro 9 Advanced	9.0v1, 9.0v2 or 9.0v3	FileMaker Pro 9.0 SSL Updater (fmpa9_SSL_Update.msp)	
Mac OS X	FileMaker Pro 9 or FileMaker Pro 9 Advanced	9.0v1, 9.0v2 or 9.0v3	fm_9.0_SSL_osx_updater.dmg	

### Installation instructions

To ensure a smooth installation, disable virus detection software before applying the update, and re-enable it after you are finished.

This update will require approximately 10 MB of free space on your hard disk. Note: On Windows, you may be prompted to insert your original installation CD or locate the original installation software during the update process.

1. Quit FileMaker 9. Other applications can remain open.
2. Double-click the appropriate FileMaker 9.0 SSL Certificate updater program for the platform and product you are using. (from the table above)
3. Read and accept the displayed license agreement, then proceed as directed.
4. Click **Update** (Mac OS) or **Next**, then **Update** (Windows) to update your software. After the update has completed, you will see a message confirming the successful installation of the new version.

Mac OS: If you have more than one copy of FileMaker 9.0v1, FileMaker 9.0v2 or FileMaker 9.0v3 installed on the computer, you will be prompted to select the copy you want to update.

5. Quit the updater and open FileMaker to verify that the update was successful.

Note: On Microsoft® Windows Vista™ with User Access Control enabled, the updater must be run initially from the command prompt and must be run as an administrator (right-click the executable, cmd.exe, then select "Run as administrator" from the shortcut menu).

- **FileMaker Pro**

"msiexec /p "<path to fmp9\_SSL\_Update.msp file>\ fmp9\_SSL.Update.msp"

- **FileMaker Pro Advanced**

"msiexec /p "<path to fmpa9\_SSL\_Update.msp file>\ fmpa9\_SSL.Update.msp"

If the update does not complete successfully, try deactivating then reinstalling FileMaker 9 using your original installation program and then run the updater again.

If, after following the steps above, you are still unable to successfully update, contact FileMaker Technical Support for assistance.

### **Silent Install Instructions (Windows Only)**

Performing a silent install is a one-step process. The following is the basic syntax of the command that needs to be entered at the Command Prompt:

- **FileMaker Pro**

"msiexec -i "<path to fmp9\_SSL\_Update.msp file>\ fmp9\_SSL\_Update.msp file" /q"

- **FileMaker Pro Advanced**

"msiexec -i "<path to fmpa9\_SSL\_Update.msp file>\ fmpa9\_SSL\_Update.msp file" /q"

The silent install options are:

Option	Parameters	Meaning
/q	n b r f	Sets user interface level.  q , qn - No UI.  qb Basic UI. Use qb! to hide the Cancel button.  qr Reduced UI with no dialog box displayed at the end of the installation.  qf Full UI and any authored FatalError, UserExit or Exit dialog boxes at the end.  qn+ No UI except for a dialog box displayed at the end.  qb+ Basic UI with a dialog box displayed at the end. The dialog box is not displayed if the user cancels the installation. Use qb+! or qb!+ to hide the Cancel button.  qb- Basic UI with no modal dialog boxes.  qb+- is not a supported UI level. Use qb-! or qb!- to hide the Cancel button.  The ! option is available with Windows Installer version 2.0 and works only with basic UI. It is not valid with full UI.

Note: Do not use any of the advertisement flags such as /j, /ju, or /jm at the command line with this updater. (These flags are unsupported and may cause known installation problems.) On Microsoft® Windows Vista™, the command prompt must be run as an administrator (right-click the executable, cmd.exe, then select "Run as administrator" from the shortcut menu).

**Updater Details**

1. The Secure Socket Layer (SSL) certificate used for secure communication with FileMaker Server has been replaced with an SSL certificate with valid end dates. This addresses an issue where the end date would potentially be invalid, which would result in connection failures to some FileMaker Server hosts.

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