



Thank you for licensing a FileMaker product.

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**This file contains information and known issues regarding FileMaker Pro 6.**

For additional information, please see FileMaker Pro Help, consult the documentation included with your software, or visit our support resources at [www.filemaker.com](http://www.filemaker.com).

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**1. Import from Digital Camera (Mac OS X)**

When you connect your digital camera or other device, the camera is scanned to determine how many photos FileMaker Pro will import. If you change the number of images on the device while the camera is connected, remove and reconnect the camera before performing another import to ensure that FileMaker Pro imports the correct number of images.

**2. Import a folder of files**

When you import a folder of image files, FileMaker Pro cannot create and import the image thumbnail unless the image itself is also imported.

**3. Import/Export XML data**

3.1. FileMaker Pro 6.0v1 does not support the import of XML data from a FileMaker Pro host via http request.

3.2. The XML that you import must conform to the FileMaker FMPXMLRESULT document type definition. If your XML is in a different format, you can apply an Extensible Stylesheet Language (XSLT) style sheet during import to transform your XML into the FMPXMLRESULT grammar. For accurate results, XSLT style sheets must be well-formed and written using correct syntax. In some cases, use of badly formatted or structured XSLT style sheets may cause FileMaker Pro to display a blank error dialog or quit unexpectedly. For more information about well-formed XSLT, see the example style sheets installed with FileMaker Pro 6, or visit our support resources at [www.filemaker.com](http://www.filemaker.com).

3.3. FileMaker Pro will not parse or correct your http syntax. For accurate results, use correctly formatted http requests and avoid extra characters such as leading or trailing spaces. The https protocol is not supported. Upper ASCII and Japanese characters must be represented through URL encoding (also known as percent encoding) when used in http requests.

3.4. Use of the nested XSLT functions `generate-id(document(<filename>))` will generate an error during import or export in Windows and will cause the operation to fail. In the Mac OS, no error is generated and the application may quit unexpectedly.

3.5. If the XML data source is moved or deleted while you are importing XML data or selecting the import field mapping, the import will fail or be incomplete. FileMaker Pro may quit unexpectedly.

3.6. In Mac OS X, FileMaker Pro is unable to access XML or XSL files stored on mounted non-Mac OS X remote volumes if the file pathname contains upper ASCII or Japanese characters.

3.7. In Windows, FileMaker Pro does not support importing XML data from a password-protected file or site hosted on the Apache web server.

3.8. In Mac OS 8.6 and Mac OS 9.x, importing or exporting large XML files with an XSLT style sheet may require that you allocate additional memory to FileMaker Pro. In cases where memory is insufficient, the import or export will fail with the message: "An unknown error has occurred." If you are working with XML files larger than 1.5 or 2 MB, we recommend that you increase the memory allocation for FileMaker Pro to 20 MB or higher. Very large XML files may require as much as 40 MB. See "Adjusting memory requirements" in chapter 3 of the "FileMaker Pro 6 Getting Started Guide" for more information.

3.9. When you import XML data using ScriptMaker, you can store the path and filename of the XML data file in a FileMaker Pro field. In Mac OS X and Windows, format the pathname using the standard system syntax. In Mac OS 8.6 through Mac OS 9.x, use this format:

```
/diskname/folder/folder/datafile.xml
```

## **4. Find and Replace data**

When finding and replacing data, FileMaker Pro moves from field to field on a layout according to the stacking order. Stacking order is the order in which objects overlap on a layout. For best results when finding and replacing data, stack fields in an orderly fashion across a layout, from the upper-left to the lower-right. When finding and replacing data within a portal, make sure that all fields in the portal have a contiguous stacking order. This will ensure that all portal rows are included. For more information about changing the stacking order of layout objects, see FileMaker Pro Help.

## **5. Networking**

5.1. Windows Authentication from FileMaker Server using upper ASCII characters in passwords, user names, or domain names will not work correctly from computers running Windows 95, 98, or Me. This limitation applies only to users who are not already logged into the domain through the Windows operating system. Upper ASCII characters in passwords, user names, or domain names are not supported under Japanese Windows operating systems.

5.2. In the Mac OS, the FileMaker Hosts file is no longer created in the FileMaker Extensions folder. Instead, it is located in the FileMaker Preferences folder, inside your system's Preferences folder. On a system with Multiple User Accounts turned on, FileMaker Pro will create a FileMaker Preferences folder for each user account.

5.3. Because of the underlying Unix file system in Mac OS X, we recommend that you do not keep database files on shared or network volumes where multiple people might have simultaneous access to them.

5.4. In Mac OS X, FileMaker Pro network hosts on a different subnet may not appear in the Local Hosts list in the Host dialog. Consult your network administrator about the host and client subnet mask settings or select Specify Host to access a host directly.

## **6. Web Companion**

6.1. If the Web Companion is processing a data request at the time you quit FileMaker Pro, the software may wait before quitting to allow the request time to complete. If a very large data request is underway, the delay may be as long as a few minutes.

6.2. If you suppress the Instant Web Publishing interface, layout buttons with small heights may not draw correctly in Internet Explorer 5.x for Windows. Small buttons, in conjunction with large browser font sizes, can be drawn with noticeable gaps between the button's text and its lower border. To avoid this, you can increase the height of the button, decrease the default font size in Internet Explorer, or render the button as a graphic object (i.e., as a GIF file) with a text label placed over it.

6.3. The FileMaker Pro Web Companion serves static web content from a folder named Web inside the FileMaker Pro application folder. In the Mac OS, if the Web folder is renamed and a new folder is named "Web", serving will continue from the old folder. To serve from the new folder, either quit and re-launch FileMaker Pro or disable and re-enable the Web Companion plug-in.

6.4. In Mac OS X, if you attempt to quit FileMaker Pro while files are open and shared with the Web Companion, FileMaker Pro may quit without closing the files properly. To avoid this, close all open files, then quit the application by typing Command-Q or choosing Application menu > Quit.

6.5. In Mac OS X, if you are connecting to the network via Airport or modem, the connection can be lost if you move out of wireless range or the modem or phone cable becomes disconnected. If this happens, Web Companion cannot be enabled. If you temporarily switch to a network configuration that uses Ethernet, you can enable Web Companion, even if there is no Ethernet cable connected.

## **7. ODBC**

### **7.1. ODBC in Mac OS X**

7.1.1. The documentation installed by the FileMaker Pro ODBC Drivers installer refers to ODBC drivers that are not included with or supported in FileMaker Pro 6. Only the FileMaker Pro ODBC 4.0 Text Driver is supported at this time. For technical support of this driver, please contact FileMaker, Inc., not DataDirect Technologies.

7.1.2. Please quit FileMaker Pro 6 before you install the ODBC drivers. If FileMaker Pro is running when you launch the FileMaker Pro ODBC Drivers installer, you will need to restart FileMaker Pro before you can use the new drivers.

### **7.2. General ODBC issues**

7.2.1. The FileMaker Pro 6 installer adds an Oracle ODBC driver to the list of available drivers in the ODBC control panel. If you are already using an Oracle ODBC driver, we recommend that you remove the ODBC Oracle driver that is installed with FileMaker Pro 6. In Mac OS 8.6 through Mac OS 9.x, the driver is named FileMaker Oracle Driver 3.51 and is located in the ODBC folder inside the Extensions folder. In Windows, the driver is named FDOR815.DLL and is located in the \Program Files\Common Files\ODBC\FileMaker directory. The Oracle driver is not installed in Mac OS X.

7.2.2. The Oracle ODBC driver installed with FileMaker Pro 6 on Mac OS 8.6 through Mac OS 9.x requires SQL Net version 2.3.2.0.3.

7.2.3. An ODBC client can access an ODBC-shared database using a password that does not allow the exporting of records. However, anyone who opens a database with the same privileges will be unable to access the options to share the database via ODBC.

7.2.4. A Microsoft Access ODBC client will generate an error message when trying to perform a SQL import from a FileMaker Pro database containing more than 33 indexed fields.

7.2.5. Upper ASCII data will sort as straight ASCII when performing a query containing an ORDER BY operator even if the option for International Sort is selected in the driver configuration.

7.2.6. In Windows 98, the Microsoft Text driver cannot be used with a database having more than 8 characters in its filename. This is a limitation of the 8 character DOS file-naming convention, and does not occur under Windows NT.

## **8. Windows XP**

8.1. If you're using FileMaker Pro 6 under a site license and have multiple users logged into one computer, you can use Windows XP Fast User Switching to quickly switch between user accounts without having to quit FileMaker Pro. Fast User Switching is not supported under single-user licenses.

8.2. With the Runas command, Windows XP allows you to run applications with altered user privileges or in a protected environment. FileMaker Pro is not supported in this protected mode, and some features will not function.

## **9. Mac OS X**

9.1. In Mac OS X 10.1.3, printing or previewing a subset of pages from FileMaker Pro may yield one or more blank pages. To correct this, update to Mac OS X 10.1.4.

9.2. If you have text selected in a Specify Calculation dialog, pressing the Return key may replace the selected text with random characters instead of the expected line return.

9.3. If you customize the Personalization Info.txt file using TextEdit, you must save it as a plain text file. If TextEdit prompts you to save the file in rich-text format (RTF) choose Format menu > Make Plain text before saving the file. You will need to name the file "Personalization Info.txt".

9.4. Files shared via Web Companion, LDAC, or RDAC should have filenames no longer than 31 bytes. This includes files placed inside the Web folder. Longer filenames will be truncated to 31 bytes when passed to data sharing companions.

9.5. If Eudora 5 is your default email client, launch Eudora from the Finder before performing a Send Mail script step in FileMaker Pro.

9.6. Document-specific Page Setup selections are not preserved between Mac OS X and Mac OS 8.6 through Mac OS 9.x.

9.7. If you select Hide FileMaker Pro from the Application menu while FileMaker Pro has a dialog box open, document windows may not redraw completely when the application is shown again. If this happens, minimize and maximize the affected document windows.

9.8. In some cases, you cannot open a minimized document window by selecting it from the Window menu in FileMaker Pro. To open the window, click its icon in the Dock.

9.9. Apple events in Mac OS X

9.9.1. AppleScripts that reference FileMaker Pro menu properties, such as ID or name, may incorrectly return "Object not found".

9.9.2. FileMaker Pro windows cannot be minimized using the "do menu" event.

9.9.3. Some events, such as "open", "print" and "get remote url", require you to bring FileMaker Pro to the front to complete the request.

9.9.4. Some events, such as "exists", "get data" and "find", cannot be performed if the FileMaker Pro application is hidden.

9.9.5. When you search a number field using AppleScript, including quotation marks around a number produces incorrect results. If you remove the quotation marks from around the numeric search criteria, the AppleScript works as expected.

## **10. Miscellaneous**

### **10.1. Deselecting layout tools**

In layout mode, pressing the Escape key will now turn off any selected or locked drawing tool, including the Format Painter, and turn on the Selection tool.

### **10.2. FileMaker Pro freezes at launch while building the Font menu**

When you open FileMaker Pro, if your computer freezes while the splash screen is displayed, you may have a corrupt font installed on your computer. If the message "Building Font Menu" is displayed in the lower-left corner of the splash screen, note the name of the font displayed. It is possible that this font is corrupt. Restart your computer, remove that font from your system, delete the file named FileMaker Pro Fonts.FMF (FM Pro Fonts on the Macintosh), and restart FileMaker Pro.

### **10.3. Fonts clipped at the top of value lists**

In Mac OS 8.6 through Mac OS 9.x, choosing the option to smooth all fonts on screen in the Appearance control panel may result in clipping at the top of pop-up lists or menus in your FileMaker Pro database.

### **10.4. QuickTime 5 and FileMaker Pro 6**

The Minimum installation of QuickTime 5 for Windows will not provide full QuickTime functionality to FileMaker Pro 6. Please use the Recommended installation, or add the QuickTime Still Image component using a custom install.

### **10.5. Opening the FileMaker Pro 6.PDF file**

Included in the Files folder on the CD-ROM for Windows is a Package Definition Format document named FileMaker Pro 6.PDF. This is not an Adobe Portable Document Format file, but rather a plain text file, and may be opened, viewed, and edited using WordPad, or another text editor.

### **10.6. FileMaker Pro Help**

10.6.1. In Mac OS 8.6 through Mac OS 9.x, the Bookmarks menu item does not work in the Help. The Help software manufacturer is aware of this issue.

10.6.2. In Mac OS 8.6 through Mac OS 9.x, the context-sensitive help in the Define Passwords dialog brings up the incorrect Help topic. Use the Table of Contents to find the correct topic.